



WITHDRAWAL FORM

TO BE FILLED WITH THE INFORMATION REGARDING THE RETURNED ITEMS

The form must be carefully completed, dated and signed

Order number

Order date

Phone number

Reason of the withdrawal:

Change the purchased items

☐

Obtain a refund for the purchased items

☐

Name

Surname

E-mail

Address

Items to be returned:

Product SKU

Product description

Quantity

Price per unit

Return motivation:

The product is damaged or defective

☐

The product received does not match the order

☐

I intend to exercise my right to withdraw

☐

Other:

To exercise the right to withdraw, the Customer must inform, through a written statement, Marketing Dream Team (MDT) before the expiry of the Withdrawal Period (**14 days** from the day on which the Customer takes physical possession of the product). To this end, the Customer should complete the "Withdrawal Form" in all its parts, date and sign it, then send the document according to one of the following methods:

- by sending an e-mail at info@olisticamdt.com
or
- by sending a registered letter with acknowledgement of receipt to Marketing Dream Team srl, Via del Commercio 70/72 – 38121 Trento – Italy.

For further information regarding the Right of Withdrawal, see "General Conditions of Sale" section on our website.

Date

Signature

For any questions or concerns regarding the return procedure, please contact our customer service at
+39 345 2194327 (from Monday to Friday, 9.00-12.30 / 14.00-18.00, excluding holidays)
or write an e-mail at info@olisticamdt.com.

The owner of the data processing is Marketing Dream Team, Via fratelli Gabba 1/A, 20121 Milano - Italy.